

# NICCU Audio Teller — Menu Selection Driven

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## 01 Transaction Menu

- 01 Share Account to Share Account Transfer
- 02 Share Account to Loan Transfer
- 03 Loan Advance to Share Account
- 06 Cross Member Transfer to Share
- 07 Cross Member Payment to Loan
- ## to return to the Main Menu
- 99 to repeat your options

## 02 Balance Inquiry Menu

- 01 Share Draft Account Balance
- 02 Share Account Balance
- 03 Loan Balance
- 04 Certificate Balance
- 05 IRA Balance
- ## to return to the Main Menu
- 99 to repeat your options

## 03 Draft Inquiry Menu

- 01 Drafts Cleared, by Date Cleared
- 02 Last Draft Deposit
- 03 Drafts Cleared, by Draft Number
- ## to return to the Main Menu
- 99 to repeat your options

## 04 History Menu

- 01 Share Draft Deposits
- 02 Share Account Deposits
- 03 Share Account Withdrawals
- 04 ATM Transactions
- 05 ACH Deposits
- 06 ACH Withdrawals
- 07 Payroll Deposits
- ## to return to the Main Menu
- 99 to repeat your options

## 05 Dividend and Interest Menu

- 01 Year-to-Date Share Dividends Paid
- 02 Year-to-Date Loan Interest Paid
- ## to return to the Main Menu
- 99 to repeat your options

## 06 Rates and Service Hours Menu

- 01 Lobby and Loan Hours
- 02 Drive-Up Hours
- 03 Voice Response Hours
- 04 Loan Rates
- 05 Share Account Rates
- 06 Draft Account Rates
- 07 Certificate and IRA Rates
- ## to return to the Main Menu
- 99 to repeat your options

## 07 Other Options Menu

- 04 Certificate Maturity Date
- 05 Marketing Information
- 07 Current Date and Time
- 08 Change Your P.I.N.
- ## to return to the Main Menu
- 99 to repeat your options

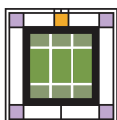
To Access your Account through NICCU Audio Teller

- 1) Call 1-833-72- NICCU or 1-833-726-4228
- 2) Enter your account number when prompted
- 3) Enter your PIN or Access Code when prompted (This is the last 4 of your SSN until you change it)
- 4) Proceed to desired menu and action.
- 5) Press 98 to terminate the call.

Helpful Hints:

When entering an account type, enter a 3 digit number (i.e. Membership Share is 001, Free Checking is 077, Fresh Start Debit is 078, etc.)

When entering transfer amounts, include the cents (i.e. if you want to transfer \$1.00 enter 100. Or enter 20000 to transfer \$200.00.)



NORTH IOWA  
COMMUNITY  
CREDIT UNION

NICCU Audio Teller: 1-833-72-NICCU  
or 1-833-726-4228  
Office: 641-424-2281 or 641-423-2281

